

discovery+ Accessibility Statement

General: discovery+ is committed to facilitating and improving the accessibility and usability of its websites, applications and content. We strive to make our websites and applications accessible to persons with disabilities in line with the Web Content Accessibility Guidelines (WCAG) and applicable laws, including without limitation, the Americans with Disabilities Act of 1990 and the European Accessibility Act. This statement sets out accessibility features on discovery+, describes how we address applicable requirements of the European Accessibility Act, and outlines our ongoing efforts to maintain and improve accessibility for our users over time. We are committed to maintaining a high level of accessibility and usability for all users and to continuously improving our service. If you experience any accessibility issues, please contact us using the contact details in the "Contact us" section below so we can address them.

Description: discovery+ provides access to audiovisual media content on a subscription basis. Users may purchase subscriptions, navigate the user interface and view video content. Our service is available across multiple platforms (including websites, mobile applications, connected TV applications and set top box applications), supporting a broad range of devices and user needs.

Standards: discovery+ aims to support accessibility in line with recognized standards, including WCAG 2.2 Level A and AA, where appropriate, taking into account platform capabilities and technical feasibility. We offer accessible content in multiple accessible formats, including a large and growing collection of multi-language audio description, captions and subtitles, and sign language. We test newly added content for photosensitivity and provide in-player advisories as appropriate. Our platforms are designed to work with commonly used assistive technologies provided by operating systems and devices, including screen readers and keyboard navigation. We design with accessibility in mind by creating experiences that are perceivable, operable, understandable, and robust and we continuously assess and work to improve our service over time to reduce barriers and to support diverse needs so that users can feel included and enjoy discovery+ however they access technology.

Accessibility Features: The specific measures we have taken to support accessibility on discovery+ are detailed in a dedicated section of our Help Center, which can be found at

<https://bit.ly/discoveryplus-accessibility> for users in the United States and

<https://support.discoveryplus.com/accessibility> for users in the EMEA region.

The information is customized by platform and includes descriptions of the features, detailed instructions on how to enable and operate them, and contact information should users encounter any difficulties.

Contact Us: We take your feedback seriously and want to hear from you. If you have questions or concerns about the accessibility of discovery+ or if you would like to suggest an improvement or new feature, you can contact our Customer Support team at support.discoveryplus.com. You can also email us at accessibility@wbd.com.